

PRODUCTS WARRANTY

5 years warranty extension

Except as provided by the General Conditions of Sale, this Extended Warranty, once activated, is effective provided that the following conditions are satisfied.

WARRANTY CONTENTS

This is a time extension of ordinary warranty for faults, defects, and proper functioning of ARIANNA SPA products (hereinafter the “Products” or the “Product”) and limited to the same. The Product warranty extension has a duration of 5 years from the date of activation and, in any case, limited to 6,000 hours of use per year. Validity of the warranty is subject to activation of the same by the purchaser of the ARIANNA Products (hereinafter the “Purchaser”) on the www.ariannaed.com website, by completing and sending the appropriate form. Warranty extension activation shall take place within 90 days from the date of the ARIANNA invoice relating to the sale of the Products. In the absence of activation of the warranty extension, in the event of failure to fully complete the activation form and in the event of exceeding the maximum number of hours of use, the Products shall nevertheless be covered by the two year warranty from the date of delivery.

WARRANTY CONDITIONS

This warranty, once activated, takes effect provided that:

- the product is used in standard mean temperature conditions, as required by the relative applicable standard EN60598-1;
- the instruction sheet is kept also subsequent to installation to allow maintenance operations;
- the Product has been correctly installed by a qualified technician with the necessary legal requirements;
- the Product has not been modified by the user and has not been subject to maintenance by unqualified or unauthorized technicians. The Purchaser wishing to avail himself of the warranty extension granted herein shall provide proof of compliance with these conditions. The warranty provided for herein shall be claimed, subject to revocation, in writing to ARIANNA within eight days of the occurrence of the Product malfunction.

WARRANTY LIMITATIONS

At the sole discretion of ARIANNA, the warranty provided is limited to replacement of faulty Products or parts (both with identical or similar products) or repair of faulty Products or parts. Both in the case of replacement or repair of defective Products or parts, the original warranty period, which shall not therefore be deemed to be renewed, shall remain valid.

WARRANTY EXCLUSIONS

The warranty does not cover:

- a defect rate of up to 20% of the number of LEDs or a decay of luminosity of up to 20% of the initial value;
- a defect up to 4% due to the drivers during the first five years;
- deterioration of Product parts which do not jeopardise functionality;
- malfunctions resulting from use or installation of Product components not supplied by ARIANNA;
- malfunctions deriving from failure to maintain the Product;



- labour costs for equipment replacement and the cost of transportation of replaced products and those to be replaced;
- damage caused by transport, by use of the equipment in inadequate environmental conditions, by negligence or lack of maintenance or attempted repair by unqualified and/or unauthorised personnel and in any case with the use of non-original accessories and spare parts and in any case all direct or indirect damage related to Product defectiveness, including but not limited to, blockage of the electrical system.

DISPUTES

The execution, interpretation and all issues pertaining to the validity and effect of this warranty extension shall be subject to Italian law and the exclusive jurisdiction of the Court of Padua.

